

### Contact information

Name *	
Company	
Address *	
Email *	
Phone *	
Fax	

### Product information

Product *	Anti-Mode 8033	Servo 299	HeaDSpeaker
Serial number			
PO number *			
Purchase date *			
Date *			

### Problem Description:

Please describe the problem clearly *	
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\*) Required fields.

## Instructions

For the warranty claims please fill in the RMA form.

Required fields are marked with a red asterisk (\*). Complete the RMA form and send it by email to [quality@vlsi.fi](mailto:quality@vlsi.fi). Only complete forms will be handled.

Approved RMA form will be returned by email together with a Return Authorization Number. **Note: Do not send anything without an RMA number.**

The RMA number is valid for 15 days. Products sent after this period need the new RMA number.

Note that VLSI Solution is not responsible of any defects or problems caused by the delivery or improper handling of the returned material. Attach the address label on the outer delivery box. Products should be 100% reusable, so pack the products properly and handle with care. The packing should be done as the original packing.

Proforma invoice should include the following information:

RMA number:	(the RMA number received from VLSI Solution)
Product:	(Anti-Mode 8033, Servo 299 or HeaDSPeaker)
Quantity:	(Number of returned devices) pcs
Value:	??? Euro (Anti-Mode = 20 Euro, Servo = 200 Euro, HeaDSPeaker = 20 Euro)
Country of origin:	FI (Finland)
Delivery address:	VLSI Solution Oy Hermiankatu 8 G, 2nd floor FIN-33720 Tampere FINLAND
Status:	<b>REJECTED MATERIAL RETURNED TO SELLER</b>

## Transportation Costs

### Companies (and distributors)

Companies (and distributors) need to pay the transportation costs of the return delivery.

VLSI Solution will pay the transportation costs of replacement (or fixed product).

### Private persons

VLSI Solution will pay the transportation costs of the return to both directions. **You need to receive the RMA number and delivery instructions from VLSI Solution before the delivery.**